

<u>AirRoad Linehaul Services – 2021 / 2022 Holiday Season</u>

Dear Valued Client.

As we reach the end of another very challenging year and the holiday season approaches, we would like to take this opportunity to thank you for your continued business.

We look forward to working with you in the coming year, and wish you good health, happiness, and success in 2022.

On top of the normal seasonal volume increases, the ongoing demand for transport services created by the COVID-19 situation has placed an unprecedented strain on delivery networks which may result in deliveries being completed outside of our express transit times.

Therefore, to avoid disappointment we recommend that our clients allow additional shipping time for all consignments, particularly those required by 24th December.

To ensure delivery by Friday 24th December, consignments must be despatched out of Sydney by the below dates.

- Melbourne and Brisbane Despatch by Monday 20th December 2021
- Perth and Darwin Despatch by Friday 17th December 2021

Excluding Public Holidays, normal Linehaul schedules will continue to apply throughout the entire Christmas / New Year Period.

Please also note that some delivery agents, particularly in country areas, may not be operating between Christmas and New Year. If a delivery is required at this time, please contact your Account Manager prior to despatch to confirm if the required service is available.

We thank you for your understanding, and if you have any further questions please feel free to contact your Account Manager.

Best Regards,



