

AirRoad Linehaul Services – 2023/2023 Holiday Season

Dear Valued Client,

As we reach the end of another very challenging year and the holiday season approaches, we would like to take this opportunity to thank you for your continued business.

We look forward to working with you in the coming year, and wish you good health, happiness, and success in 2023.

On top of the normal seasonal volume increases, the ongoing extreme weather events are causing additional logistical challenges. This currently includes managing diversions due to road closures and an increase in road transport demand due to lack of availability on the rail network.

Therefore, to avoid disappointment we ask that our clients allow additional shipping time for all consignments, particularly date sensitive deliveries.

The final linehaul departures travelling to Melbourne and Brisbane will depart Sydney on Thursday the 22nd of December, however due to anticipated volumes and receivers reduced trading hours we cannot guarantee delivery on Friday the 23rd of December.

The final linehaul departures travelling to Perth and Darwin will occur on Tuesday the 20th of December, but we strongly recommend dispatching goods for these areas no later than Friday the 16th of December.

Please also note that some delivery agents, particularly in country areas, may not be operating between Christmas and New Year. If a delivery is required at this time, please contact your Account Manager prior to dispatch to confirm if the required service is available.

Interstate and intrastate linehaul schedules will be operating on a reduced schedule from the 28th of December, returning to normal from Tuesday the 3rd of January 2023.

We thank you for your understanding, and if you have any further questions, please feel free to contact your Account Manager.

Best Regards,



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