

## <u>AirRoad Linehaul Services – 2023/2023 Holiday Season</u>

Dear Valued Client.

As we reach the end of another very challenging year and the holiday season approaches, we would like to take this opportunity to thank you for your continued business.

We look forward to working with you in the coming year, and wish you good health, happiness, and success in 2023.

On top of the normal seasonal volume increases, the ongoing extreme weather events are causing additional logistical challenges. This currently includes managing diversions due to road closures and an increase in road transport demand due to lack of availability on the rail network.

Therefore, to avoid disappointment we ask that our clients allow additional shipping time for all consignments, particularly date sensitive deliveries.

The final linehaul departures traveling to Sydney, Brisbane and Adelaide will depart Melbourne on Friday the 23<sup>nd</sup> of December.

The final linehaul departures traveling to Perth will occur on Friday the 23th of December.

Please also note that some delivery agents, particularly in country areas, may not be operating between Christmas and New Year. If a delivery is required at this time, please contact your Account Manager prior to dispatch to confirm if the required service is available.

Interstate and intrastate linehaul schedules will be operating on a reduced schedule from the 28<sup>th</sup> of December, returning to normal from Tuesday the 3<sup>rd</sup> of January 2023.

We thank you for your understanding, and if you have any further questions, please feel free to contact your Account Manager.

Best Regards,



