**AirRoad Linehaul Services – 2023/2024 Holiday Season**

Dear Valued Client,

As we reach the end of another busy and challenging year and the holiday season approaches, we would like to take this opportunity to thank you for your continued business.

We look forward to working with you in the coming year, and wish you good health, happiness, and success in 2024.

On top of the normal seasonal volume increases, the risk of extreme weather events as experienced in 2022 may also add additional logistical challenges, along with the usual issues with the rail network at this time of year.

Therefore, to avoid disappointment we ask that our clients allow additional shipping time for all consignments, particularly date sensitive deliveries.

The final linehaul departures travelling to Melbourne and Brisbane will depart Sydney on Thursday the 21st

of December, however due to anticipated volumes and receivers reduced trading hours we cannot guarantee delivery on Friday the 22nd of December.

The final linehaul departures travelling to Perth and Darwin will occur on Tuesday the 19th of December, but we strongly recommend dispatching goods for these areas no later than Friday the 15th of December.

Please also note that some delivery agents, particularly in country areas, may not be operating between Christmas and New Year. If a delivery is required during this time, please contact your Account Manager prior to dispatch to confirm if the required service is available.

Interstate and intrastate linehaul schedules will be operating on a reduced schedule from the 27th of December, returning to normal from Tuesday the 2nd of January 2024.

We thank you for your understanding, and if you have any further questions, please feel free to contact your Account Manager.

Best Regards,